



NC United FC Mobile Phone & Device Use Policy

Document Creation Date: 18/12/2025 – V1.0

At NC United Football Club, the safety and wellbeing of every child is our top priority. We are committed to providing a safe, positive, and inclusive football environment where children can enjoy the game and develop with confidence.

This summary explains how safeguarding works at NC United FC and how parents and carers can raise any concerns.

Our Commitment

- The welfare of the child is always paramount
- All coaches and volunteers are expected to follow FA safeguarding guidance and Club policies
- We operate a zero-tolerance approach to abuse, bullying, discrimination, and inappropriate behaviour

Club Welfare Officers

NC United FC has dedicated Welfare Officers to support children, parents, and volunteers.

- Melissa Giles – Welfare Officer (U11 and below)
- Matthew Armstrong – Welfare Officer (U12 and above)

Email: welfare@ncutdfc.com

Online reporting: Witness Statement via the Welfare tab on our website

<https://ncutdfc.co.uk/>

Our Welfare Officers are the first point of contact for any safeguarding concerns.

What Should Be Reported?

You should report anything that concerns you about a child's welfare, including:

- Bullying or harassment
- Inappropriate behaviour by adults or children
- Safeguarding concerns (online or in person)
- Anything that makes a child feel unsafe or uncomfortable

If a child is in immediate danger, always call 999.

How Concerns Are Handled

- All concerns are taken seriously





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- Information is handled sensitively and confidentially
- Safeguarding matters are not investigated by the Club — they are referred to the appropriate FA or statutory agencies where required

Behaviour & Respect

Everyone involved with NC United FC is expected to:

- Treat others with respect
- Support positive behaviour on and off the pitch
- Follow FA Codes of Conduct

Poor behaviour, bullying, or discrimination will not be tolerated.

Photography, Social Media & Devices

- Photos or videos of children are only used with parental consent
- Social media accounts linked to the Club are private and monitored
- Mobile phones and recording devices are not permitted in changing areas

Medical & Safety

- At least one first aid-trained coach is present at every session or match
- Medical and emergency information is handled securely
- Emergency procedures are in place, including clear escalation and reporting

Data Protection

- Personal and medical information is stored securely
- Data is only accessed by authorised Club officials
- Information is shared only when necessary and appropriate

Working Together

Safeguarding works best when clubs, parents, and carers work together. We encourage open communication and ask parents to raise any concerns early so they can be addressed appropriately.





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NC United FC Promise

We are committed to creating a football environment where children feel safe, supported, and able to enjoy the game, on and off the pitch.

Updated: 18/12/2025

Review Date: 18/12/2026

Approved by: NC United Committee

